



2025

Case Study

Siemens Energy IT Applications End User Support



TASK

Siemens Energy had created over 60 thousand pieces of end user training & support content using Oracle User Productivity Kit (UPK) and did not want to waste all these valuable assets. In 2020, they tested datango against other products in the market, including SAP Enable Now, uPerform, TTS, and Assima, to convert all their Training Content that had been created up until 2020. After extensive testing, Siemens Energy chose the datango on-premise solution as their Training and Support platform in January of 2021.



PARAMETERS

Industry: Energy technology

Project duration: Since 2021

Project title: Siemens Energy IT Applications End User Support

Number of authors: 100

Number of end users: 98.000

Applications: SAP S/4HANA, Salesforce, RIB iTWO, UKG, Tableau, Simatic SCADA, Power BI across the Siemens Energy IT Enterprise



SOLUTION & RESULT

The existing UPK content was converted in bulk to the datango platform in under one day and then Siemens Energy started editing the existing content with their system integration partner Atos, as well as creating new content in other applications. To date, Siemens Energy has thousands of pieces of content in multiple IT enterprise applications and plans to use datango with SAP S/4HANA as it migrates from 16 instances of SAP ECC to 2 global instances of S/4HANA.



TOP 3 PROJECT SUCCESS FACTORS

<1-day

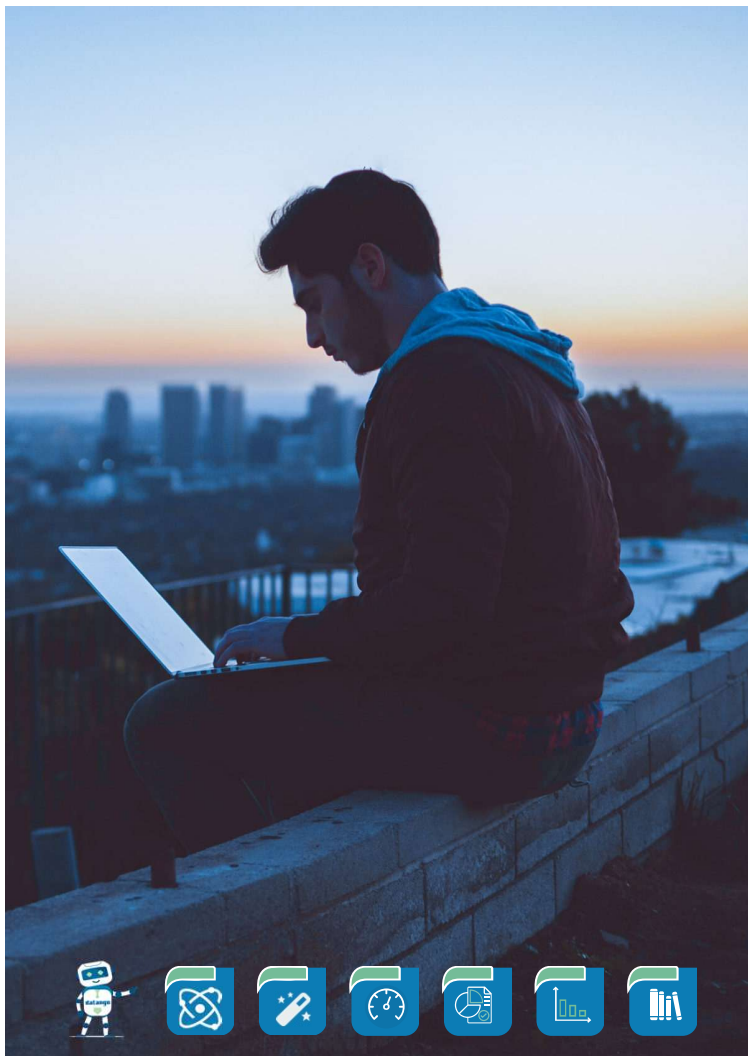
UPK content
conversion

60.000

Saved UPK
training assets

-90% time

49 Language
versions



Energy a global market leader in renewable energies. An estimated one-sixth of the electricity generated worldwide is based on technologies from Siemens Energy. Siemens Energy employs approximately 100,000 people worldwide in over 90 countries.



CUSTOMER FEEDBACK

We were delighted with the ease of use of the datango solution, the bulk conversion with high fidelity, and the ability to capture other IT Applications at our Customer, Siemens Energy. We used our Teams in Asia to convert UPK content using datango and create new content in SAP and RIB iTWO, which was then accessed globally from places such as Europe and the Americas in a variety of languages, all through datango. datango is so easy to use, work with, and be supported globally by Development and Customer Success Teams around the globe: they are a pleasure to be a Partner with for Siemens Energy and Atos

Jonathan Co, Atos Information Technology GmbH



CUSTOMER SHORT PROFILE



Siemens Energy, a trademark licensed by Siemens AG, is one of the world's leading energy technology companies. The company works with its customers and partners on energy systems for the future, thus supporting the transition to a more sustainable world. With its portfolio of products, solutions, and services, Siemens Energy covers almost the entire energy value chain – from power generation and transmission to storage. The portfolio encompasses conventional and renewable energy technologies, including gas and steam turbines, hybrid power plants utilizing hydrogen, and power generators and transformers. A majority stake in the wind power subsidiary, Siemens Gamesa Renewable Energy (SGRE), makes Siemens



CONTACT

datango

Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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