

An overhead view of two people working at a long wooden desk. On the left, a man in a light purple shirt and dark tie is typing on a black keyboard. On the right, a woman in a light blue shirt is pointing at a computer monitor with a pen. The desk is equipped with various items including a smartphone, a mouse, a lamp, and some papers.

Case Study

New approaches to interactive learning
in healthcare | Styrian Hospital Association Ltd. (KAGes)



PROJECT

The authoring tool SAP® Enable Now® could only be used to a limited extent, primarily due to licensing constraints. Furthermore, the complete transition to a cloud service was also considered for the future. However, this could not be implemented in the healthcare sector due to legal requirements (including the NIS Act – Netz- u. Informationssystemsicherheits-gesetz). Consequently, KAGes required a suitable alternative that would also allow for the continued use and editing of the training and e-learning content created over many years, which had previously been made available via the IT Training Portal on the intranet.



PARAMETERS

Industry: Health Care

Project duration: September 2024 – ongoing

Project title: New approaches to interactive learning in healthcare

Number of authors: 12

Number of end users: 19.000

Applications: Hospital information system (HIS), all IT applications



SOLUTION & RESULT

With the campus license, datango can be used across the board for over 19,000 employees. Furthermore, the system and all data generated on it are stored in the KAGes data centers (i.e., on-premises). datango is used across all KAGes divisions. KAGes' IT training portal uses datango to provide users with all IT content, from documentation and e-learning sessions to online courses. This system has also proven itself in the introduction of new modules in the hospital information system, such as the electronic fever chart. The transfer of content from the previous system to datango was complete, smooth, and frictionless. Content creation could be decentralized thanks to the intuitive operation and short training period. The use of datango Live! is planned for the near future.



TOP 3 PROJECT SUCCESS FACTORS

**Greater range
of functions**
cf. SAP®
Enable Now®

**Short training
period**
Authors

**+100% conversion
with minimal effort**
SAP® Enable Now®
content



CUSTOMER FEEDBACK

"datango enables the various departments at KAGes to quickly and easily provide up-to-date and sustainable learning materials or online courses on how to use new methods or tools."

FH-Hon.Prof. Ing. Dipl.-Ing. (FH) Dipl.-Ing. Dr. techn. Michael
Georg Grasser, MBA MPA CMC | KAGes Central
Management | Technology & IT Management |
Head of IT Infrastructure



CUSTOMER SHORT PROFILE



Since 1985, Styrian Hospital Association Ltd. (KAGes) has been the organizational association of the provincial hospitals in Styria. Currently, this comprises 23 LKH and LPZ locations with over 19,000 employees.

- KAGes is a non-profit organization that serves the public good. Its core business is the establishment, operation, and management of state hospitals in the province of Styria.
- KAGes offers a high level of medical and nursing services to patients seeking help around the clock throughout the province.
- Excerpt from the 2023 Strategy Report: "Due to demographic developments, securing and promoting know-how is more important than ever before. We take a proactive approach and are committed at all levels to providing the best possible quality of patient care and resident support, as well as increasing employee satisfaction and retention."



CONTACT

datango

Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

Europe
+49 2131 760 201-0
info@datango.de

Americas
+1 864 973 7401
+1 404 465 2723
info@datango.com