



# datango



## Case Study

IT Applications End User Support | Crane Aerospace & Electronics



### TASK

Over the course of more than 10 years, Crane Aerospace & Electronics had created hundreds of pieces of end user training & support content with UPK for their global end users and did not want to waste all these valuable education assets. Due to the end-of-life of UPK, Crane began looking for an alternative solution. In 2025, they tested datango against other products in the market, including SAP Enable Now, uPerform, WalkMe, TTS, and Assima, to convert all their Training Content that had been created. After extensive testing, Crane Aerospace & Electronics chose the datango on-premise solution as their Training and Support platform in October 2025.



### PARAMETERS

**Industry:** Aerospace technology  
**Project duration:** Since 2016  
**Project title:** IT Applications End User Support  
**Number of end users:** 300  
**Number of authors:** 20  
**Applications:** JDE E1, Agile PLM, Oracle Demantra, Workday, QMS, MS Power BI



### SOLUTION & RESULT

datango was chosen as the best alternative because of its ability to reliably convert existing UPK content. The existing content was converted in bulk to the datango platform in under one day and then Crane Aerospace & Electronics started editing the existing content with their system business process owners, as well as creating new content in other IT applications.

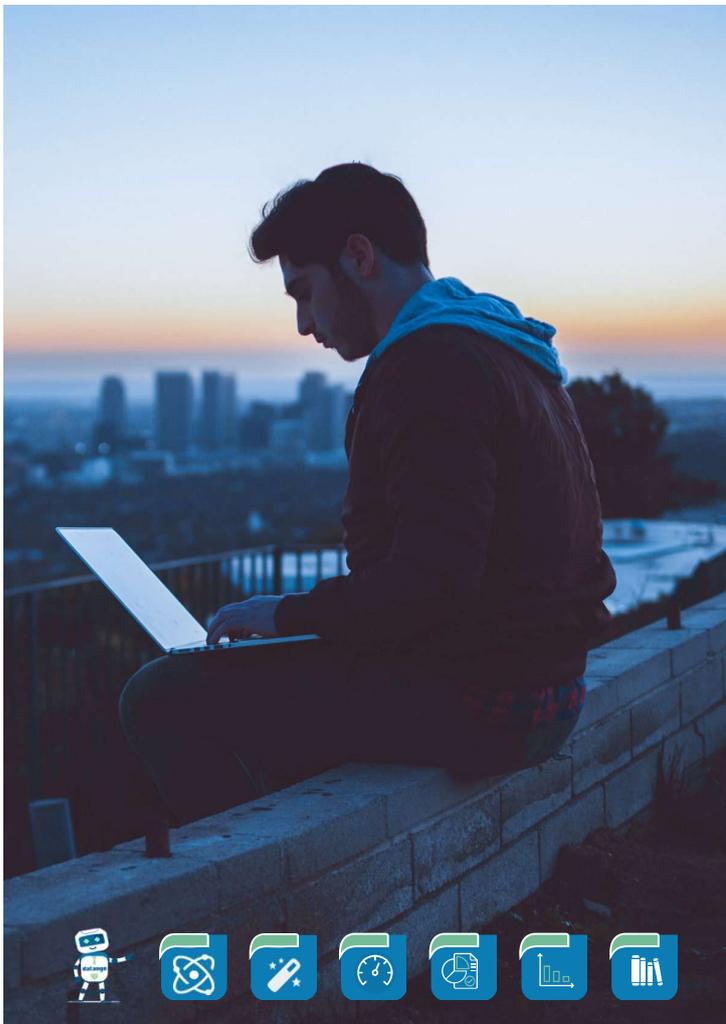
To date, Crane Aerospace & Electronics has hundreds of pieces of content in multiple IT enterprise applications and plans to use datango with Workday.

With over 150 locations in 26 countries and 11,000 employees worldwide, Crane benefits from datango's multi-language support, ensuring consistent training and support across all regions.



### TOP 3 PROJECT SUCCESS FACTORS

|                        |                        |                      |
|------------------------|------------------------|----------------------|
| <1-day                 | >400                   | -90% time            |
| All content conversion | All content conversion | 49 language versions |



## CUSTOMER SHORT PROFILE



By integrating comprehensive engineering, design, and manufacturing processes, Crane Aerospace & Electronics delivers critical systems and components across the aerospace, defense, and medical sectors. Their extensive portfolio is organized into specialized solution sets—including Cabin Systems, Fluid Management, Landing Systems, Microelectronics, Microwave, Power, and Sensing & Utility Systems—which are engineered to perform in the toughest environments, from satellite technology to medical implants. These solutions are brought to market through trusted brands such as ELDEC, Hydro-Aire, Interpoint, Keltec, Lear Romec, Merrimac, P.L. Porter, and Signal Technology, all of which are recognized for their technical innovation and proven reliability. To ensure world-class quality and rigorous design certification, every company within the group maintains ISO 9001 and AS9100 certifications.



## CUSTOMER FEEDBACK

*"We were delighted with the ease of use of the datango solution, the bulk conversion with high fidelity, and the ability to capture other IT Applications. The Conversion process was amazing – so fast and seamless. We used our Business Process Teams to edit the converted content in datango and create new content in JDE and Workday Software, which was then accessed globally from places such as Europe and the Americas in a variety of languages, all through datango. datango is so easy to use, work with, and be supported globally by Development and Customer Success Teams around the globe: they are a pleasure to be a Partner with for Crane Aerospace & Electronics."*

Darlene Mostagh,  
Director Information Technology Applications



## CONTACT

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Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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