



datango

Case Study

SAP S/4HANA Implementation / Project Dragonfly |
RENOLIT SE



TASK

The introduction of SAP S/4HANA presented RENOLIT with the challenge of implementing a complex new system landscape efficiently and sustainably. A key aspect was the need to provide comprehensive, user-friendly training for all employees worldwide in order to ensure a high level of acceptance and productivity right from the start.

Previously, creating training materials and process documentation was often time-consuming and required manual steps, which made scalability difficult for a global rollout. The goal was to find a powerful tool that would accelerate the creation of high-quality, consistent, multilingual content and significantly simplify training on the new SAP S/4HANA processes. The search was for a solution that would enable departments to create content independently, simplify updates, and provide users with needs-based support directly at their workstations.



PARAMETERS

Industry: Plastics processing / Specialty chemicals

Project duration: Since 2025

Project title: SAP S/4HANA implementation / Project Dragonfly

Number of authors: Approx. 100

Number of end users: Approx. 1000

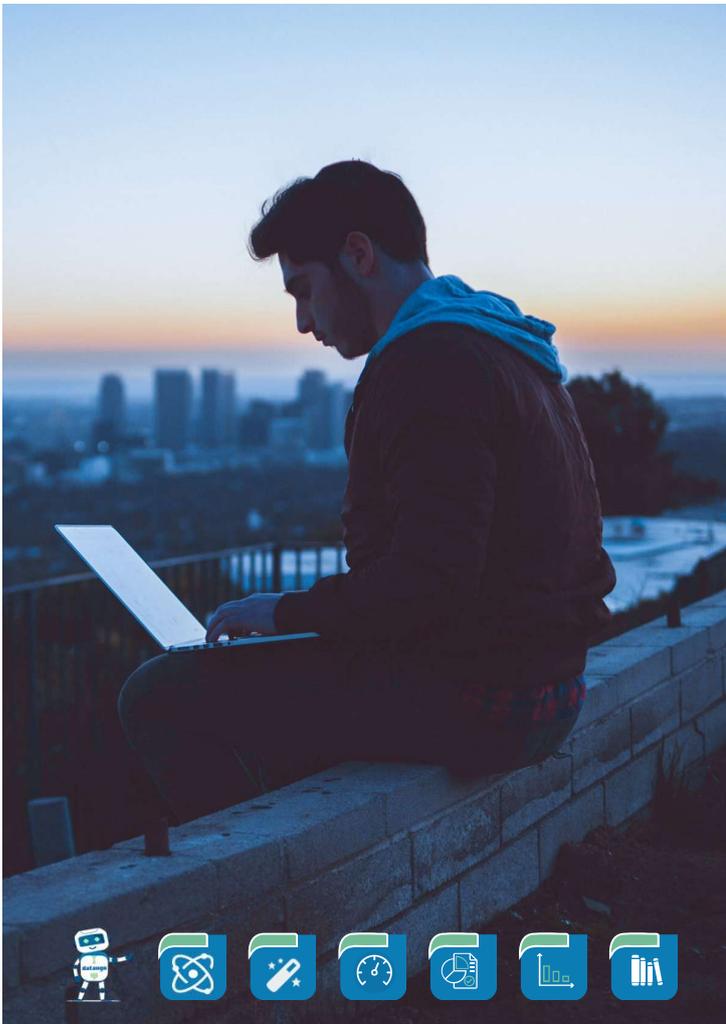
Applications: SAP S/4HANA, SAP Fiori



SOLUTION & RESULT

RENOLIT chose datango as its central solution to support the SAP S/4HANA implementation. The deciding factor was datango's ability to offer a structured yet flexible method for creating training and documentation content.

The key users and process owners in the departments, who know the processes in detail, act as authors. They use datango Creator to record processes in SAP S/4HANA in a controlled manner. Particular emphasis is placed on designing the individual steps clearly and concisely in order to maximize comprehensibility for all users. The instructions and videos created in this way are then managed in datango Collaborator and made available to employees via the MediaCenter.



CUSTOMER SHORT PROFILE



Rely on it.

The RENOLIT Group is an internationally active expert in high-quality films, sheets, and other polymer products. With more than 30 production sites and sales units worldwide and a turnover of €1.196 billion in 2024, the company, headquartered in Worms, Germany, is one of the world's leading plastics processors. Around 5,000 employees are constantly and responsibly developing the expertise gained from 80 years of company history. In doing so, they are contributing to a sustainable world with innovative and resource-saving solutions.



CONTACT

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Do you have any questions? You want to know more about this case or our products? We are here for you. Please feel free to contact us. Our team will answer all your questions! On our website you can also directly make an appointment for an online presentation.

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TOP 3 PROJECT SUCCESS FACTORS

Acceleration of training material creation

Standardization of high-quality training content

Significant increase in user acceptance of the system



CUSTOMER FEEDBACK

"datango has not only optimized our approach to training and process documentation in the course of the SAP S/4HANA implementation at RENOLIT, but will also serve as a platform for our company-wide knowledge management in the future. The automated creation and easy updating of content greatly reduces the workload for our specialist departments. This enables us to provide consistent, needs-based training and documentation worldwide—a key success factor for the sustainable preservation of our company knowledge at RENOLIT."

Jeanette Rosenberger,
IT project management – testing and training